THE GRAND TECH | FREE GUIDE | PROTECT

# Family Scam-Defense Card

Print it. Put it on the fridge. Share it with the people you love.

## Four warning signs of a scam

### 1 They pretend to be someone you know

A bank, a government agency, a delivery company, a tech company, or even a relative.

### 2 They say there is a problem or a prize

Your account is hacked. You owe money. You won something.

### 3 They pressure you to act right now

Do not hang up. Do not tell anyone. Decide immediately.

### 4 They tell you how to pay

Gift cards, wire transfers, or moving your money somewhere "safe". A real bank never asks this.

## What to do in the moment

**STOP**
Do not answer questions. Do not click.

**HANG UP**
It is not rude. It is safe.

**VERIFY**
Call the number on your card or the official website.

**TALK**
Tell someone you trust before you act.

### Never share a verification code or a password.

A verification code is the key to your account. A real company will not call you and ask you to read it out.

## Fill in with your family

Our family code word: _____

My bank's real phone number (save it in your contacts): _____

Where I report scams (United States: ReportFraud.ftc.gov): _____

The person I will call first: _____

## If it already happened

Contact your bank. Change your passwords. Report it. Tell someone you trust.

*It is not a character flaw, and it is not your fault. Shame keeps people quiet, and silence helps scammers.*



General information, not legal or financial advice. If you think you have been scammed, contact your bank and your national consumer protection agency. Source: U.S. Federal Trade Commission, consumer.ftc.gov. Last updated: November 2026.